

Sky Talk Tariff Guide Freetime and Anytime

Prices effective from 01 December 2019

Sky Talk is Sky's residential telephony service.

This Tariff Guide allows Sky Talk package customers in the Republic of Ireland to find applicable rates to the different call destinations and outlines some features of the service.

In presenting tariff information Sky is required to adhere to the principles set out in the ComReg Code for Tariff Presentation. This Code requires the presentation of accurate and comprehensive tariff information that is accessible to the consumer.

Sky complies with this Comreg Code. A full copy of the code can be accessed on the ComReg website.

Time Bands

All calls fall within one of three time bands:

- **Daytime** – Monday to Friday, 7am to 7pm
- **Evening** – Monday to Friday, at all times which are not “Daytime”
- **Weekend** – Between midnight on Friday and midnight on Sunday

Call Duration Rounding

The duration of all call types will be rounded up to the next whole minute, except for calls to Directory Enquiries which are rounded up to the next whole second.

VAT

All prices that appear on this Tariff Guide are inclusive of VAT.

Sky customers should see our terms and conditions (www.sky.ie/termsandconditions) and visit www.sky.ie/latestnews to find information on changes to rates.

Call Charge Rounding

Each call charge on your Statement will be rounded up to the next cent.

Minimum Fee

For certain types of calls, customers will be charged the higher of the (a) total rate of that call (based on the actual call duration), or (b) minimum fee specified for that type of call. The call types this applies to and their minimum fee will be shown in the applicable section.

For example, a customer that has made a call to a premium rate number with a specified minimum fee of 235 cents. If the total cost of the call (based on the actual call duration) is less than 235 cents, then the customer will be charged 235 cents. If the total cost of the call (based on the actual call duration) is more than 235 cents, the customer will be charged for the total cost of the call.

Package Features

Customers of Sky Talk will have one of two packages:

Sky Talk Freetime; or

Sky Talk Anytime

Both packages must be taken with the Sky Talk Line Rental product.

Here are the details of our current standard Sky Talk package costs:

Package	Monthly Rental fee*	ROI Daytime calls (Local and National Landlines)	ROI Evening calls (Local and National Landlines)	ROI Weekend calls (Local and National Landlines)	International calls
Sky Talk ¹ Freetime (to be taken with Sky Talk Line Rental)	€0.00	6.90c per minute	Inclusive ¹		Chargeable - see pages 9-16
Sky Talk ² Anytime (to be taken with Sky Talk Line Rental)	€7.50		Inclusive ²		Inclusive calls to 20 popular destinations
Sky Talk Line Rental	€30.00		N/A		N/A

* Standard prices only. The final price you pay may vary depending on whether you take an offer with Sky

1 Inclusive evening and weekend calls of up to an hour to the Republic of Ireland local and national landline numbers, universal access (0818) and shared rate numbers (1850, 1890), and VoIP numbers (076) (excludes calls to Directory Enquiries, indirect access, dial-up Internet numbers, mobile, and 0700 numbers) and then calls are charged at rate of 6.90c per minute (evening) and 1.40c per minute (weekend). A connection fee of 9.70c will apply to Daytime calls. Evening - Monday to Friday, after 7pm and before 7am. Weekend - between midnight on Friday and midnight on Sunday. Fair Use Policy applies.

2 Anytime calls of up to an hour to the Republic of Ireland and Northern Ireland local and national numbers, universal access (0818) and shared rate numbers (1850, 1890), and VoIP numbers (076) (excludes calls to Directory Enquiries, indirect access, dial-up Internet numbers, mobile and 0700 numbers) and then charged at 6.90c per minute (daytime & evening) and 1.40c per minute (weekend). Anytime international geographic landline calls of up to an hour to 20 countries (Austria, Australia, Belgium, Canada, Czech Republic, Denmark, France, Germany, Greece, Hungary, Italy, Luxembourg, Netherlands, New Zealand, Norway, Spain, Sweden, Switzerland, UK and USA (also includes calls to mobiles in Canada and USA)). Fair Use Policy applies.

Optional Features

Customers that subscribe to Sky Talk also have a variety of telephony and call features to choose from. You will receive only one bill for all your telephone charges, including the optional features chosen.

The following Sky Talk optional features may be activated on request and are charged on a per use basis:

Feature	Description	Price per use
Alarm Clock Activation	Setup your phone as an alarm reminder by setting a time for your phone to ring within a 24 hour period	44.60c (Activated)
Alarm Clock Cancellation	Disable Alarm reminder calls	14.90c
Variable Call Forwarding Activation	Forward calls to any other Irish number (either fixed or mobile)	31.00c
Variable Call Forwarding Check	Check that Call Forwarding is enabled on your line	15.50c
Call Return	Hear the number, time and date of the last missed call	6.77c (Activated)
Ringback	If a number's engaged, request a Ringback and you'll be called when the number becomes free.	12.20c
SMS to Mobile	Send SMS of up to 160 characters to mobile numbers	10.00c (Activated)
SMS to Landline	Send SMS of up to 160 characters to landline numbers	8.00c (Activated)

For other call features below, customers can subscribe to these on a monthly basis*, either at the initial point of order or any time after activation.:

Feature	Description	Price per use
Three Way Calling	Allows you to have a phone conversation with two people in different locations at the sametime	No extra charge
Withhold Number	Dial 141 before your call to conceal your number from the person you're calling	No extra charge
Call Waiting	Alerts you that a second call is trying to get through	No extra charge
Caller Display	See the telephone number of an incoming call	No extra charge
Variable Call Forwarding	Forward calls to any other Irish number (either fixed or mobile)	No extra Charge
Call Answering	Allows callers to drop a message in your mailbox when you can't get to the phone or are on another call	No extra Charge
Family Mailbox	RAllows you to have up to 4 mailboxes on the same phone number	€2.32/month
Handset Rental ¹ (Corded)	Rental charge for a cordless handset	€2.82/ month
Handset Rental ¹ (Cordless)	Rental charge for a cordless handset	€2.82/ month

* Cancellation of subscription to any of these optional call features must be made 31 days in advance

1 Handset rental is only available for customers transferring their handset rental agreement from a previous service provider to Sky. Sky will not offer existing or new Sky Talk customers handset rental services if this wasn't provided to them by their previous service provider

Calls to Sky Customer Service

Calls to Sky Customer Service (prefix 01248 & 0818) are not charged.

Calls to Directory Enquiry Services

All Sky Talk customers can make calls to Directory Enquiry numbers at the chargeable rates given in the table below:

All prices are in cents and inclusive of VAT				
Directory Number	Connection fee	Price Per Second		
		Daytime	Evening	Weekend
11811	400.00	4.17	4.17	4.17
11818 ¹	210.00	2.20	2.20	2.20
11822 ²	151.00	1.03	1.03	1.03
11824 ²	246.00	2.05	2.05	2.05
11827 ²	120.00	1.00	1.00	1.00
11833	6.50	1.10	1.10	1.10
11844	6.50	1.30	1.30	1.30
11850 ²	558.00	3.65	3.65	3.65
11858 ²	350.00	3.00	3.00	3.00
11860 ²	558.00	3.65	3.65	3.65
11880 ²	51.60	0.90	0.90	0.90
11888 ²	59.10	0.84	0.84	0.84
11890 ²	340.00	1.65	1.65	1.65
11891 ²	227.60	1.10	1.10	1.10

1. No call charge for the first thirty(30)seconds of calls to this number. Connection fee applies.

2. No call charge for the first sixty(60)seconds of calls to this number. Connection fee applies.

Calls to Premium Rate Numbers

Premium Rate Services are typically calls to competition hotlines, voting lines, weather forecasts, charity fundraising lines and adult content lines. The applicable call rates for all Sky Talk customers are as follows:

All prices are in cents and inclusive of VAT							
Premium Rate Numbers	Connection fee	Price Per Minute			Minimum Fee		
		Daytime	Evening	Weekend	Daytime	Evening	Weekend
Premium Rate 1512	0.00	0.00	0.00	0.00	25.50	25.50	25.50
Premium Rate 1513	0.00	0.00	0.00	0.00	61.00	61.00	61.00
Premium Rate 1514	0.00	0.00	0.00	0.00	76.30	76.30	76.30
Premium Rate 1515	0.00	0.00	0.00	0.00	101.70	101.70	101.70
Premium Rate 1516	0.00	0.00	0.00	0.00	152.50	152.50	152.50
Premium Rate 1517	0.00	0.00	0.00	0.00	203.40	203.40	203.40
Premium Rate 1518	0.00	0.00	0.00	0.00	305.00	305.00	305.00
Premium Rate 1520	6.10	16.00	16.00	16.00	0.00	0.00	0.00
Premium Rate 1530	6.10	34.40	34.40	34.40	0.00	0.00	0.00
Premium Rate 1540	6.10	70.00	70.00	70.00	0.00	0.00	0.00
Premium Rate 1550	6.10	96.60	96.60	96.60	0.00	0.00	0.00
Premium Rate 1560	6.10	127.10	127.10	127.10	0.00	0.00	0.00
Premium Rate 1570	6.10	177.90	177.90	177.90	0.00	0.00	0.00
Premium Rate 1580	6.10	244.00	244.00	244.00	0.00	0.00	0.00
Premium Rate 1590	6.10	294.80	294.80	294.80	0.00	0.00	0.00
Premium Rate 1598	6.10	203.30	203.30	203.30	0.00	0.00	0.00
Premium Rate 1599	6.10	305.00	305.00	305.00	0.00	0.00	0.00

Calls to Irish Mobile Networks

Sky Talk customers can make calls from their Sky Talk landline to mobile phones on Irish mobile networks at the rates shown below:

All prices are in cents and inclusive of VAT				
Mobile Operator	Connection Fee	Price Per Minute		
		Daytime	Evening	Weekend
O2	9.70	21.40	15.20	10.20
Vodafone	9.70	21.40	15.20	10.20
Meteor	9.70	21.40	15.20	10.20
Hutchison 3	9.70	29.70	19.80	15.50
Tesco	9.70	29.80	21.20	17.20
Lyca	9.70	29.50	29.50	29.50

Personal Numbering (0700)

For all Sky Talk customers, calls to personal numbers beginning with 0700 are charged at a rate of 10.00c per minute (daytime), 7.30c per minute (evening) and 6.70c per minute (weekend). A Connection fee of 9.70c will apply to these calls.

Calls to VoIP Numbers (076)

For Sky Talk Anytime customers, calls of up to an hour to VoIP (076) numbers are inclusive and then charged at 6.90c per minute (daytime & evening) and 1.40c per minute (weekend) thereafter.

For Sky Talk Freetime customers, VoIP (076) daytime calls are charged at a rate of 6.90c per minute. A Connection fee of 9.70c will apply to these calls. Evening and Weekend calls of up to an hour are inclusive and then charged and 6.90c per minute (evening) and 1.40 c per minute (weekend) thereafter,

Universal Access & Shared Rate Numbers (0818, 1850 & 1890)

For Sky Talk Anytime customers, calls of up to an hour to 0818, 1850, 1890 numbers are inclusive and thereafter charged at the per minute rate in the table below.

For Sky Talk Freetime customers, calls to 0818, 1850, 1890 daytime calls are charged as per the table below. Evening and Weekend calls of up to an hour are inclusive and thereafter charged at the per minute rate in the table below.

All prices are in cents and inclusive of VAT				
Rate Numbers	Connection Fee Sky Talk Freetime	Price Per Minute		
		Daytime	Evening	Weekend
Universal Access 0818	9.70	6.90	6.90	1.40
Shared Rate Fixed 1850	6.80	0.00	0.00	0.00
Shared Rate Timed 1890	9.70	6.90	6.90	1.40

Internet Dial Up

Customers wanting to access dial up internet services via their Sky Talk landline can do so by dialling the appropriate numbers with prefixes 1891, 1892 or 1893 (FRIACO). The call charges for such services are set out below:

All prices are in cents and inclusive of VAT				
Numbers	Connection Fee	Price Per Minute		
		Daytime	Evening	Weekend
Internet - 1891	6.10	2.30	1.50	1.50
Internet - 1892	6.10	5.40	1.60	1.60
Internet - 1893 (FRIACO)	6.10	5.40	1.60	1.70

Calls to other Call services

Calls to other service numbers, including Eirpac charged access (prefix 1511), are charged at the rates below:

All prices are in cents and inclusive of VAT				
Service	Connection Fee	Price Per Minute		
		Daytime	Evening	Weekend
Eirpac Charged Access 1511	9.70	5.30	2.60	2.30
Speaking Clock 1191	9.70	6.90	6.90	1.40

Calls to Northern Ireland

For Sky Talk Anytime customers, calls of up to an hour to Northern Ireland local and national numbers are inclusive and then charged at 6.90c per minute (daytime & evening) and 1.40c per minute (weekend) thereafter, or you can hang up before 60 minutes and redial.

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For Sky Talk Freetime customers, Northern Ireland landline calls are charged at a rate of 6.90c per minute (daytime & evening), and 1.40c per minute (weekend). A connection fee of 9.70c will apply

Inclusive International Destinations

Calls to twenty popular international geographic landline destinations listed below (and in bold on the international rate tables that follow) are inclusive for all customers on the Sky Talk Anytime package.

Australia (incl. Christmas Is. & Cocos Is.)	Austria	Belgium	Canada (includes calls to Canadian mobiles)	Czech Republic
Denmark	France	Germany	Greece	Hungary
Italy (incl. Vatican City)	Luxembourg	Netherlands	New Zealand (Incl. Chatham Is)	Norway
Spain (incl. Canary Is.)	Sweden	Switzerland	United Kingdom	USA (includes calls to USA mobiles)

Inclusive international calls can last up to an hour. After this time Sky Talk standard international rates apply (as set out in the International Zones Tariff), or you can hang up and redial as often as you like. Use of Sky Talk is always subject to our Fair Use Policy which is set out in our terms and conditions (available at www.sky.ie/termsandconditions).

All International Destinations & Satellite Numbers

Call rates to international destinations or satellite numbers are categorised into different zones. The tables below show the call rates for each zone, as well as the classification of the different international destinations and satellite numbers into each of these zones.

International Zones Tariff

All prices are in cents and inclusive of VAT				
Zones	Connection Fee	Price Per Minute		
		Daytime	Evening	Weekend
International Zone 1a	9.70	35.20	28.10	28.10
International Zone 1i	9.70	15.70	14.70	12.70
International Zone 2	9.70	24.60	24.60	24.60
International Zone 2a	9.70	40.40	37.80	37.80
International Zone 2i	9.70	24.60	24.60	24.60
International Zone 3	9.70	39.40	39.40	39.40
International Zone 3a	9.70	49.10	42.60	42.60
International Zone 3i	9.70	39.40	39.40	39.40
International Zone 4	9.70	93.70	81.30	81.30
International Zone 4a	9.70	98.50	98.10	98.10
International Zone 5i	9.70	19.40	15.50	15.50
International Zone 6	9.70	77.90	70.10	63.10
International Zone 6a	9.70	77.90	70.10	63.10
International Zone 7	9.70	87.20	69.70	44.60
International Zone 7a	9.70	87.20	69.70	44.60
International Zone 7i	9.70	87.20	69.70	44.60
International Zone 8	9.70	126.50	126.50	112.30
International Zone 8a	9.70	126.50	126.50	112.30
International Zone 9	9.70	124.90	124.90	124.90
International Zone 9a	9.70	124.90	124.90	124.90
International Zone 10	9.70	224.80	224.80	224.80
International Zone 10a	9.70	224.80	224.80	224.80
International Zone 11	9.70	366.60	366.60	366.60
International Zone 11a	9.70	366.60	366.60	366.60
International Zone 12	9.70	593.50	593.50	593.50
International Zone 12a	9.70	593.50	593.50	593.50
International Zone EU	0.00	23.00	23.00	23.00
International Zone EUuk	7.30	15.70	14.70	12.70
International Zone EUm	0.00	23.00	23.00	23.00
International Zone EUi	0.00	23.00	23.00	23.00

* Calls to inclusive countries for Sky Talk Anytime customers which will have no connection fee.

** Higher Rate numbers for EU destinations can be found in the "International Specialised Numbers Guide"

Zones for International destination or satellite numbers

International Destinations	Zone
Afghanistan	International Zone 10
Afghanistan Mobile	International Zone 10a
Albania	International Zone 4
Albania Mobile	International Zone 4a
Algeria	International Zone 4
Algeria Mobile	International Zone 4a
Andorra	International Zone 2
Andorra Mobile	International Zone 2a
Angola	International Zone 10
Angola Mobile	International Zone 10a
Anguilla	International Zone 6
Anguilla Mobile	International Zone 6a
Antarctica Australian	International Zone 10
Antigua & Barbuda	International Zone 6
Antigua & Barbuda Mobile	International Zone 6a
Argentina	International Zone 8
Argentina Mobile	International Zone 8a
Armenia	International Zone 4
Armenia Mobile	International Zone 4a
Aruba	International Zone 10
Aruba Mobile	International Zone 10a
Ascension Island	International Zone 10
Australia	International Zone 7i
Australia Mobile	International Zone 7a
Austria	International Zone EUi
Austria Higher Rate	International Zone 3a
Austria Mobile	International Zone EUm
Azerbaijan	International Zone 4
Azerbaijan Mobile	International Zone 4a
Azores	International Zone EU
Azores Mobile	International Zone EUm
Bahamas	International Zone 6
Bahrain	International Zone 8
Bahrain Mobile	International Zone 8a
Bangladesh	International Zone 10
Bangladesh Mobile	International Zone 10a
Barbados	International Zone 6
Barbados Mobile	International Zone 6a

International Destinations	Zone
Belarus	International Zone 4
Belarus Mobile	International Zone 4a
Belarus	International Zone 4
Belgium	International Zone EUi
Belgium Higher Rate	International Zone 2a
Belgium Mobile	International Zone EUm
Belize	International Zone 10
Belize Mobile	International Zone 10a
Benin	International Zone 10
Benin Mobile	International Zone 10a
Bermuda	International Zone 6
Bermuda Mobile	International Zone 6a
Bhutan	International Zone 10
Bhutan Mobile	International Zone 10a
Bolivia	International Zone 10
Bolivia Mobile	International Zone 10a
Bosnia	International Zone 4
Bosnia Mobile	International Zone 4a
Botswana	International Zone 10
Botswana Mobile	International Zone 10a
Brazil	International Zone 10
Brazil Mobile	International Zone 10a
Brunei	International Zone 10
Brunei Mobile	International Zone 10a
Bulgaria	International Zone EU
Bulgaria Higher Rate	International Zone 4a
Bulgaria Mobile	International Zone EUm
Burkina Faso	International Zone 10
Burkina Faso Mobile	International Zone 10a
Burundi	International Zone 10
Burundi Mobile	International Zone 10a
Cambodia	International Zone 10
Cambodia Mobile	International Zone 10a
Cameroon	International Zone 10
Cameroon Mobile	International Zone 10a
Canada	International Zone 5i
Canary Islands	International Zone EUi
Canary Islands Mobile	International Zone EUm

International Destinations	Zone
Cape Verde	International Zone 10
Cape Verde Mobile	International Zone 10a
Cayman Islands	International Zone 6
Cayman Islands Mobile	International Zone 6a
Central African Rep.	International Zone 10
Chad	International Zone 10
Chile	International Zone 10
Chile Mobile	International Zone 10a
China	International Zone 8
China Mobile	International Zone 8a
Christmas Islands	International Zone 7i
Cocos Islands	International Zone 7i
Colombia	International Zone 10
Colombia Mobile	International Zone 10a
Comoros	International Zone 10
Comoros Mobile	International Zone 10a
Congo	International Zone 10
Congo Mobile	International Zone 10a
Cook Islands	International Zone 11
Costa Rica	International Zone 10
Costa Rica Mobile	International Zone 10a
Cote D'Ivoire	International Zone 10
Cote D'Ivoire Mobile	International Zone 10a
Croatia	International Zone EU
Croatia Higher Rate	International Zone 4a
Croatia Mobile	International Zone EUm
Cuba	International Zone 10
Cuba Mobile	International Zone 10a
Cyprus	International Zone EU
Cyprus (South) Higher Rate	International Zone 4a
Cyprus (South) Mobile	International Zone EUm
Czech Republic	International Zone EUi
Czech Republic Higher Rate	International Zone 3a
Czech Republic Mobile	International Zone EUm
Democratic Republic Of Congo	International Zone 10
Democratic Republic Of Congo Mobile	International Zone 10a
Denmark	International Zone EUi
Denmark Higher Rate	International Zone 3a

International Destinations	Zone
Denmark Mobile	International Zone EUm
Diego Garcia	International Zone 11
Djibouti	International Zone 10
Djibouti Mobile	International Zone 10a
Dominica	International Zone 6
Dominica Mobile	International Zone 6a
Dominican Rep.	International Zone 6
Dominican Republic Mobile	International Zone 6a
East Timor	International Zone 10
East Timor Mobile	International Zone 12a
Ecuador	International Zone 10
Ecuador Mobile	International Zone 10a
Egypt	International Zone 4
Egypt Mobile	International Zone 4a
El Salvador	International Zone 10
El Salvador Mobile	International Zone 10a
Emsat	International Zone 12
Equatorial Guinea	International Zone 10
Equatorial Guinea Mobile	International Zone 10a
Eritrea	International Zone 10
Eritrea Mobile	International Zone 10a
Estonia	International Zone EU
Estonia Higher Rate	International Zone 4a
Estonia Mobile	International Zone EUm
Ethiopia	International Zone 10
Ethiopia Mobile	International Zone 10a
Falkland Islands	International Zone 10
Faroes	International Zone 3
Faroes Mobile	International Zone 3a
Fiji	International Zone 10
Fiji Mobile	International Zone 10a
Finland	International Zone EU
Finland Higher Rate	International Zone 3a
Finland Mobile	International Zone EUm
France	International Zone EUi
France Higher Rate	International Zone 2a
France Mobile	International Zone EUm
French Guiana	International Zone EU

International Destinations	Zone
French Guiana Higher Rate	International Zone 10a
French Guiana Mobile	International Zone EUm
French Polynesia	International Zone 10
French Polynesia Mobile	International Zone 10a
Gabon	International Zone 10
Gabon Mobile	International Zone 10a
Gambia	International Zone 10
Gambia Mobile	International Zone 10a
Georgia	International Zone 4
Georgia Mobile	International Zone 4a
Germany	International Zone EUi
Germany Higher Rate	International Zone 2a
Germany Mobile	International Zone EUm
Ghana	International Zone 10
Ghana Mobile	International Zone 10a
Gibraltar	International Zone EU
Gibraltar Higher Rate	International Zone 4a
Gibraltar Mobile	International Zone EUm
Greece	International Zone EUi
Greece Higher Rate	International Zone 3a
Greece Mobile	International Zone EUm
Greenland	International Zone 3
Greenland Mobile	International Zone 3a
Grenada	International Zone 6
Grenada (Inc Carriacou) Mobile	International Zone 6a
Guadeloupe	International Zone EU
Guadeloupe Higher Rate	International Zone 10a
Guadeloupe Mobile	International Zone EUm
Guam	International Zone 10
Guatemala	International Zone 10
Guatemala Mobile	International Zone 10a
Guinea Bissau	International Zone 11
Guinea Rep Mobile	International Zone 10a
Guinea Rep.	International Zone 10
Guyana	International Zone 10
Guyana Mobile	International Zone 10a
Haiti	International Zone 10
Haiti Mobile	International Zone 10a

International Destinations	Zone
Honduras	International Zone 10
Honduras Mobile	International Zone 10a
Hong Kong	International Zone 7
Hungary	International Zone EUi
Hungary Higher Rate	International Zone 3a
Hungary Mobile	International Zone EUm
Iceland	International Zone EU
Iceland Higher Rate	International Zone 3a
Iceland Mobile	International Zone EUm
India	International Zone 10
India Mobile	International Zone 10a
Indonesia	International Zone 9
Indonesia Mobile	International Zone 9a
Inmarsat BGAN	International Zone 12
Inmarsat BGAN HSD	International Zone 12
Inmarsat SNAC B HSD	International Zone 12
Inmarsat SNAC M	International Zone 12
Inmarsat SNAC M4 HSD	International Zone 12
Iran	International Zone 10
Iran Mobile	International Zone 10a
Iraq	International Zone 10
Iraq Mobile	International Zone 10a
Iridium	International Zone 12
Israel	International Zone 4
Israel Mobile	International Zone 4a
Italy	International Zone EUi
Italy Higher Rate	International Zone 3a
Italy Mobile	International Zone EUm
Iupt Rate	International Zone 10
Jamaica	International Zone 6
Jamaica Mobile	International Zone 6a
Japan	International Zone 7
Japan Mobile	International Zone 7a
Jordan	International Zone 8
Jordan Mobile	International Zone 8a
Kazakhstan	International Zone 4
Kazakhstan Mobile	International Zone 4a
Kenya	International Zone 10

International Destinations	Zone
Kenya Mobile	International Zone 10a
Kiribati	International Zone 11
Korea North	International Zone 10
Korea Rep (South) Mobile	International Zone 9a
Korea Republic (South)	International Zone 9
Kuwait	International Zone 8
Kuwait Mobile	International Zone 8a
Kyrgyzstan	International Zone 4
Kyrgyzstan Mobile	International Zone 4a
Laos	International Zone 10
Laos Mobile	International Zone 10a
Latvia	International Zone EU
Latvia Higher Rate	International Zone 4a
Latvia Mobile	International Zone EUm
Lebanon	International Zone 8
Lebanon Mobile	International Zone 8a
Lesotho	International Zone 10
Lesotho Mobile	International Zone 10a
Liberia	International Zone 10
Liberia Mobile	International Zone 10a
Libya	International Zone 4
Libya Mobile	International Zone 4a
Liechtenstein	International Zone EU
Liechtenstein Higher Rate	International Zone 3a
Liechtenstein Mobile	International Zone EUm
Lithuania	International Zone EU
Lithuania Higher Rate	International Zone 4a
Lithuania Mobile	International Zone EUm
Luxembourg	International Zone EUi
Luxembourg Higher Rate	International Zone 2a
Luxembourg Mobile	International Zone EUm
Macao	International Zone 10
Macao Mobile	International Zone 10a
Macedonia	International Zone 4
Macedonia Mobile	International Zone 4a
Madagascar	International Zone 10
Madagascar Mobile	International Zone 10a
Madeira	International Zone EU

International Destinations	Zone
Madeira Mobile	International Zone EUm
Malawi	International Zone 10
Malawi Mobile	International Zone 10a
Malaysia	International Zone 7
Malaysia Mobile	International Zone 7a
Maldives Islands	International Zone 10
Maldives Mobile	International Zone 10a
Mali	International Zone 10
Mali Mobile	International Zone 10a
Malta	International Zone EU
Malta Higher Rate	International Zone 4a
Malta Mobile	International Zone EUm
Marshall Islands	International Zone 10
Martinique	International Zone EU
Martinique Higher Rate	International Zone 10a
Martinique Mobile	International Zone EUm
Mauritania	International Zone 10
Mauritania Mobile	International Zone 10a
Mauritius	International Zone 10
Mauritius Mobile	International Zone 10a
Mayotte	International Zone EU
Mayotte Higher Rate	International Zone 10a
Mayotte Mobile	International Zone EUm
Mexico	International Zone 6
Mexico Mobile	International Zone 6a
Micronesia	International Zone 10
Mobiq	International Zone 12
Moldova	International Zone 4
Moldova Mobile	International Zone 4a
Monaco	International Zone 2
Monaco Mobile	International Zone 2a
Mongolia	International Zone 10
Mongolia Mobile	International Zone 10a
Montenegro	International Zone 4
Montenegro Mobile	International Zone 4a
Montserrat	International Zone 6
Montserrat Mobile	International Zone 6a
Morocco	International Zone 4

International Destinations	Zone
Morocco Mobile	International Zone 4a
Mozambique	International Zone 10
Mozambique Mobile	International Zone 10a
Myanmar	International Zone 10
Myanmar Mobile	International Zone 10a
Namibia	International Zone 10
Namibia Mobile	International Zone 10a
Nauru	International Zone 10
Navitas	International Zone 10
Nepal	International Zone 10
Nepal Mobile	International Zone 10a
Netherlands	International Zone EUi
Netherlands Higher Rate	International Zone 2a
Netherlands Mobile	International Zone EUm
Netherlands Antilles	International Zone 10
Netherlands Antilles Mobile	International Zone 10a
New Caledonia	International Zone 10
New Caledonia Mobile	International Zone 10a
New Zealand (Incl. Chatham Is)	International Zone 7i
New Zealand Mobile	International Zone 7a
Nicaragua	International Zone 10
Nicaragua Mobile	International Zone 10a
Niger	International Zone 10
Niger Mobile	International Zone 10a
Nigeria	International Zone 10
Nigeria Mobile	International Zone 10a
Niue	International Zone 10
Norfolk Island	International Zone 10
Northern Marianas	International Zone 10
Norway	International Zone EUi
Norway Higher Rate	International Zone 3a
Norway Mobile	International Zone EUm
Oman	International Zone 8
Oman Mobile	International Zone 8a
Pakistan	International Zone 10
Pakistan Mobile	International Zone 10a
Palau	International Zone 10
Palestinian National Authority	International Zone 10

International Destinations	Zone
Palestinian National Authority Mobile	International Zone 10a
Panama	International Zone 10
Panama Mobile	International Zone 10a
Papua Guinea	International Zone 11
Papua New Guinea Mobile	International Zone 11a
Paraguay	International Zone 10
Paraguay Mobile	International Zone 10a
Peru	International Zone 10
Peru Mobile	International Zone 10a
Philippines	International Zone 9
Philippines Mobile	International Zone 9a
Pitcairn Island (No IDD)	International Zone 10
Poland	International Zone EU
Poland Higher Rate	International Zone 3a
Poland Mobile	International Zone EUm
Portugal	International Zone EU
Portugal Higher Rate	International Zone 3a
Portugal Mobile	International Zone EUm
Puerto Rico	International Zone 6
Qatar	International Zone 10
Qatar Mobile	International Zone 10a
Reunion	International Zone EU
Reunion Higher Rate	International Zone 10a
Reunion Mobile	International Zone EUm
Rodriguez Island	International Zone 10
Romania	International Zone EU
Romania Higher Rate	International Zone 4a
Romania Mobile	International Zone EUm
Ross Island	International Zone 7
Russia	International Zone 4
Russia Mobile	International Zone 4a
Rwanda	International Zone 10
Rwanda Mobile	International Zone 10a
Samoa (Us)	International Zone 10
Samoa (Western)	International Zone 10
Samoa (Western) Mobile	International Zone 10a
San Marino	International Zone 4
Sao Tome & Principe	International Zone 10

International Destinations	Zone
Sao Tome & Principe Mobile	International Zone 10a
Saudi Arabia	International Zone 8
Saudi Arabia Mobile	International Zone 8a
Senegal	International Zone 10
Senegal Mobile	International Zone 10a
Serbia	International Zone 4
Serbia Mobile	International Zone 4a
Seychelles	International Zone 10
Seychelles Mobile	International Zone 10a
Sierra Leone	International Zone 10
Sierra Leone Mobile	International Zone 10a
Singapore	International Zone 7
Singapore Mobile	International Zone 7a
Sint Maarten	International Zone 10
Sint Maarten Mobile	International Zone 10a
Skyphone (1)	International Zone 12
Slovak Republic	International Zone EU
Slovakia Higher Rate	International Zone 4a
Slovakia Mobile	International Zone EUm
Slovenia	International Zone EU
Slovenia Higher Rate	International Zone 4a
Slovenia Mobile	International Zone EUm
Solomon Islands	International Zone 11
Somalia	International Zone 10
Somalia Mobile	International Zone 10a
South Africa	International Zone 8
South Africa Mobile	International Zone 8a
South Sudan	International Zone 10
South Sudan Mobile	International Zone 10a
Spain	International Zone EUi
Spain Higher Rate	International Zone 3a
Spain Mobile	International Zone EUm
Sri Lanka	International Zone 10
Sri Lanka Mobile	International Zone 10a
St Helena	International Zone 10
St Kitts & Nevis	International Zone 6
St Kitts & Nevis Mobile	International Zone 6a
St Lucia	International Zone 6

International Destinations	Zone
St Lucia Mobile	International Zone 6a
St Pierre & Miquelon	International Zone 10
St Pierre & Miquelon Mobile	International Zone 10a
St Vincent	International Zone 6
St Vincent & The Grenadines Mobile	International Zone 6a
Sudan	International Zone 10
Sudan Mobile	International Zone 10a
Surinam	International Zone 10
Surinam Mobile	International Zone 10a
Swaziland	International Zone 10
Swaziland Mobile	International Zone 10a
Sweden	International Zone EUi
Sweden Higher Rate	International Zone 3a
Sweden Mobile	International Zone EUm
Switzerland	International Zone 3i
Switzerland Mobile	International Zone 3a
Syria	International Zone 8
Syria Mobile	International Zone 8a
Taiwan	International Zone 9
Taiwan Mobile	International Zone 9a
Tajikistan	International Zone 4
Tajikistan Mobile	International Zone 4a
Tanzania	International Zone 10
Tanzania Mobile	International Zone 10a
Thailand	International Zone 9
Thailand Mobile	International Zone 9a
Thuraya	International Zone 10
Togolese Republic	International Zone 10
Togolese Republic Mobile	International Zone 10a
Tokelau	International Zone 10
Tonga	International Zone 10
Tonga Mobile	International Zone 10a
Trinidad & Tobago	International Zone 6
Trinidad & Tobago Mobile	International Zone 6a
Tristan Da Cunha (No IDD)	International Zone 10
Tunisia	International Zone 4
Tunisia Mobile	International Zone 4a
Turkey (Incl. Cyprus North)	International Zone 4

International Destinations	Zone
Turkey Mobile	International Zone 4a
Turkmenistan	International Zone 4
Turkmenistan Mobile	International Zone 4a
Turks & Caicos	International Zone 6
Turks & Caicos Islands Mobile	International Zone 6a
Tuvalu	International Zone 11
UAE	International Zone 8
Uganda	International Zone 10
Uganda Mobile	International Zone 10a
UK H3G Mobile	International Zone EUm
UK Local Rate	International Zone 1a
UK NAT Rate 870	International Zone 1a
UK National Rate	International Zone 1a
UK O2 Mobile	International Zone EUm
UK Orange Mobile	International Zone EUm
UK PNS Mobile	International Zone 1a
UK T-Mobile Mobile	International Zone EUm
UK Vodafone Mobile	International Zone EUm
Ukraine	International Zone 4
Ukraine Mobile	International Zone 4a
United Arab Emirates Mobile	International Zone 10a
United Kingdom	International Zone EUuk
United Kingdom- Other Mobile	International Zone EUm
Uruguay	International Zone 10
Uruguay Mobile	International Zone 10a
USA	International Zone 5i
Uzbekistan	International Zone 4
Uzbekistan Mobile	International Zone 4a
Vanuatu	International Zone 11
Vanuatu Mobile	International Zone 11a
Vatican City	International Zone EUi
Vatican City Mobile	International Zone EUm
Venezuela	International Zone 10
Venezuela Mobile	International Zone 10a
Vietnam	International Zone 10
Vietnam Mobile	International Zone 10a
Virgin Islands (UK)	International Zone 6
Virgin Islands (UK) Mobile	International Zone 6a

International Destinations	Zone
Virgin Islands (Us)	International Zone 6
Voxbone	International Zone 10
Wallis And Futuna	International Zone 11
Yemen	International Zone 10
Yemen Mobile	International Zone 10a
Zambia	International Zone 10
Zambia Mobile	International Zone 10a
Zimbabwe	International Zone 10
Zimbabwe Mobile	International Zone 10a